

February 9, 2004
TO OUR VALUED CUSTOMERS

MBCI has three standing seam roof systems: Double-Lok®, BattenLok® and SuperLok®, which all require field seaming. I'm sure you also know MBCI rents seaming equipment for use in the installation of each of these roof systems. Recently MBCI has become aware of companies renting seaming equipment to roofing contractors. These companies claim their seaming machines will work on most metal building manufacturers' roof systems. MBCI has had some customers use these machines, and in some instances, the roof panels were severely damaged.

Since MBCI has no control over the design or maintenance of other companies' seaming machines, we strongly recommend you only use seaming equipment rented from MBCI for the following reasons:

1. MBCI's published engineering data is valid only when the roof panels are seamed with the seaming equipment MBCI uses in its testing program.
2. MBCI's paint, Galvalume® and weathertightness warranties will not cover damage caused by seaming equipment not supplied by MBCI, and the use of such equipment may result in the warranties being void.
3. Because we are not familiar with other companies' seaming equipment, MBCI cannot provide assistance when seaming problems are encountered.

MBCI works hard to earn your trust and we feel it's important for you to understand the potential for (1) unnecessary problems to occur, and (2) increased liability to your company when seaming equipment not supplied by MBCI is used.

Thank You,
MBCI